

Family focused, Conscientious, Compassionate

Aftermath was founded when two childhood friends helped a neighbor after a traumatic loss. Since then, we have helped over 10,000 families after untimely and unexpected situations.

We are the nationwide expert in trauma cleaning and are available 24/7/365 to help you after the following events:

- Unattended Death
- Suicide
- Homicide
- Odor removal
- Infectious Disease
- Hoarding

Aftermath handles traumatic situations on a daily basis; we understand how families can be overwhelmed by the aftereffects of a loss. We believe it is our job to help lift the burden of the physical evidence of a tragedy from the minds of those who are grieving.



Healing the Home

Resource Guide

Assisting you through the professional cleanup of your home after the death of a loved one.

Aftermath[®]
Specialists in Trauma Cleaning & Biohazard Removal

For additional information or to contact Aftermath
800-366-9923 • www.aftermath.com

Aftermath[®]

Helping Families Since 1996

If a loved one has passed away at home, the home often has complications that may require professional attention. Here are some things to consider:

Do I need a professional cleanup?

Anytime blood or bodily fluids are left behind, a cleanup is necessary. If a law enforcement officer or another government agent recommends it, then you should absolutely hire a professional company to help you manage the situation.



What are some potential long-term effects?

If blood or bodily fluids are not treated properly, you and your family may be exposed to unseen bacteria or viruses that pose health risks. You may also experience reoccurring odors and insect activity throughout the home.



Who can help me?

There are companies that specialize in trauma clean up. Reputable, qualified companies are well-equipped to handle this burden for you.



What I should do immediately?

Close off and prevent traffic to the affected area of the home – this will help prevent materials from being spread to other parts of the home.



Why should I hire a professional?

Not only can it be traumatic for friends or family to clean up after the death of a loved one, but it can potentially be harmful to individuals and to the home if not done correctly. Most people are not familiar with how to fully clean up blood and bodily fluids and the necessary safety precautions to take.



How do I choose a qualified company?

Most important is the level of experience and expertise, namely how to perform the cleanup using proper safety precautions. Ask for proof of insurance and certifications. You can use the following checklist to review a company's qualifications: www.aftermath.com/checklist.



COMMON MISCONCEPTIONS OF BIOHAZARD REMOVAL



Blood and death cleanup can be done with a towel, bleach and a bucket.

Quite the opposite. Protective clothing, equipment and special chemicals are required. When necessary, we remove walls and move furniture and other personal property.



Trauma cleaning is just like any other cleaning service.

Aftermath recognizes that there is an emotional aspect to trauma cleaning. Our technicians are not only dedicated professionals, they are also caring and compassionate.



You only need professional help when there is a serious situation.

We handle many sizes and types of jobs. We are called to service jobs ranging from a nose bleed to a decomposing body. We also routinely address situations involving infectious diseases, hoarding and odor removal.



Life Insurance is often used to cover the cost for services.

Not exactly. Often, homeowners insurance covers for the cost of our services. If there is no insurance, we offer financial assistance programs, and/or payment options.

Aftermath[®]
Specialists in Trauma Cleaning & Biohazard Removal

For additional information or
to contact Aftermath:
800-366-9923
www.aftermath.com



AVAILABLE RESOURCES

24/7/365 Customer Service

Aftermath representatives are available around the clock to answer questions and assist those in need.

Service Guide

Each family we assist receives a comprehensive guide explaining services, safety, payment options, FAQ's, etc.

Complete Customer Support

A customer support team is assigned to each family to help them throughout the process including documentation, claim filing and handling, coordinating additional services and much more.

Partner Network

Aftermath has a broad Partner Network to further assist our customers if they require additional services.

Aftermath[®]

*The Leader in Trauma Cleaning
and Biohazard Remediation*

When the
unthinkable
happens...

YOUR TRUSTED RESOURCE



Traumatic events come in many forms. For those times that present particular difficulties, you can count on Aftermath to be your trusted resource and valued partner.

We believe that no family should go through these events alone. We are available 24/7 to provide rapid response services in the following areas:

- Unattended Death
- Suicide
- Homicide
- Tear Gas Removal
- Odor removal
- Infectious Disease
- Hoarding

Biohazard cleanup situations can be difficult and dangerous to remediate. Aftermath Services has professionally handled trauma cleanup and specialty sanitization since 1996. We can help families quickly begin the road to recovery and offer a 100% satisfaction guarantee to our customers.

THE AFTERMATH WAY

The Aftermath Way is a mindset instilled in our employees that all families deserve the highest quality service while being treated with dignity and respect.

Aftermath is the nationwide industry leader in trauma cleaning and biohazard remediation. We understand how families can be overwhelmed by the after-effects of a loss.

We were referred to over 9,500 families last year because of our expertise. Families don't know where to turn for help. As your partner, you can trust that we will assist a family in need.



Our guiding principles define our organization:

- We prioritize the customer's needs above our own
- We respect and care for the customer's heart, home and privacy
- We act and operate in the utmost professional manner, and go above and beyond expectations

OPTIONS AND CONSIDERATIONS

Aftermath goes the distance to remove obstacles for families who have been devastated by a traumatic death. In addition to cleaning and disinfecting standards that are the highest in the industry, Aftermath:

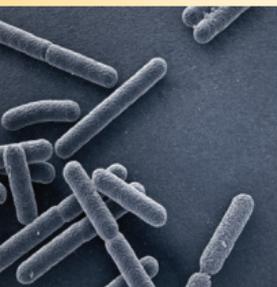
- Works directly with the property homeowners insurance to streamline the payment process wherever applicable
- Offers financial assistance programs to those who qualify
- Provides information on 3rd party resources for financial assistance such as victim's compensation and local funding
- Provides no-obligation estimates on site



“There was a lot to be done and you took care of what we couldn't.”

Aftermath[®] **THE BIOHAZARD PEOPLE**

Aftermath is dedicated
to helping individuals,
businesses, and communities
whenever a tragedy strikes.



800.366.9923
Aftermath.com

24/7/365 EMERGENCY DISPATCH

BIO-REMEDIATION SERVICES:

Biohazard Removal
Crime Scene Cleanup
Suicide Cleanup
Unattended Death and Decomposition
Accidents/Blood Spill
Tear Gas Removal
Hoarder/Filth Cleanup
Infectious Disease Disinfection



**ACCREDITED
BUSINESS**

BBB Rating: A+



Compassion and Quality

Aftermath believes that its customers deserve the highest quality service while being treated with dignity and respect. Our teams are made up of experienced and highly trained professionals. When you call for help, a dedicated team is assigned to you throughout the entire process. Our certified technicians will arrive in discreetly marked vehicles, ready to assist you.

24/7/365 Emergency Dispatch

Aftermath's mobile and regional offices are strategically located throughout the United States so that we can service most cities and rural areas quickly. We answer the phone with a live operator, any time day or night, and deploy crews immediately or on your schedule. We service residential, commercial, communities and government needs with a 100% Satisfaction Guarantee.

Financial Assistance is Available

Aftermath is dedicated to easing the financial burden for you and your family. We will assist you with your insurance claim and/or direct you to all of the financial resources that may be available, including Aftermath's Financial Assistance Program.

800.366.9923
Aftermath.com

What to do in case of a Biohazard Incident

Blood, feces, urine and vomit are BIOHAZARDS and should be treated with caution.

Risks of exposure include diseases such as HIV, Hepatitis, staphylococcus, C-Diff, CRE and H1N1 flu.

Risks may be airborne as well as by contact with biohazard materials.

BLOOD IS NEVER “JUST BLOOD.”

Employers whose employees are exposed to blood or biological materials are required to follow the OSHA standards set forth in the Bloodborne Pathogen Standard [29 CFR 1910.1030] and Personal Protective Equipment Standard [29 CFR 1910.132]. Other safety regulations may apply in special instances. Additionally, certain states regulate the handling, packaging, labeling, reporting, transport, and disposal of medical waste; consult your state's environmental agency for proper protocols applicable to blood and biological waste at your facility.

Questions?

You can always contact us
24/7/365 at 800.366.9923
or www.aftermath.com



1 Size up the Situation

A drop or a lot, it's a dangerous spot.

If you are unsure of or untrained to handle biohazards, call a professional remediation firm. Make sure they are fully certified and insured.

www.aftermath.com/checklist

2 Protect Yourself & Others

Protect yourself & other people!

Block off contaminated areas and do not approach without personal protective equipment (PPE) such as heavy-duty latex gloves, biosuit and face mask.

3 Remediate the Biohazard

Completely remediate & disinfect the area.

This may include the removal of structure and use of specialized cleaning compounds.

Properly dispose of materials with a licensed medical waste provider.

Call **800.366.9923**

This poster is made available for free from *Aftermath*

To request more, please visit us at Aftermath.com/safety or call us at 800.366.9923