

# Mission Statement

It is the mission of the  
Office of Crime Victim Services  
to:

- Ensure that people affected by crime are treated with fairness, dignity and respect;
- Help victims understand and exercise their rights and access services;
- Provide financial assistance to victims and to the programs that serve them;
- Advocate for public policy and resources to enhance and expand victims' rights and services;
- Provide information to professionals, the public and policy-makers about issues affecting crime victims in Wisconsin;
- Educate, train and provide technical assistance to professionals assisting victims of crime.



Attorney General J.B. Van Hollen  
Wisconsin Department of Justice  
17 West Main Street  
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Wisconsin Department of Justice  
Office of Crime Victim Services

#### *Madison*

Risser Justice Center, 8th Floor  
17 West Main Street  
P.O. Box 7951  
Madison, WI 53707-7951  
Victims call toll-free: 1-800-446-6564  
Others: 608-264-9497  
TTY: 800-947-3529  
Fax: 608-264-6368

#### *Milwaukee*

State Office Building  
819 North Sixth Street Room 180  
Milwaukee, WI 53203  
Phone: 414-227-1804  
Fax: 414-227-1842

#### Online Resources:

[www.doj.state.wi.us/cvs](http://www.doj.state.wi.us/cvs)

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Wisconsin Department of Justice  
Attorney General J.B. Van Hollen

# Office of Crime Victim Services



Providing assistance throughout  
Wisconsin to victims of crime and the  
professionals who serve them.

Victim Resource Center

Crime Victim Compensation

Victim/Witness Assistance

Grants Administration

# *Wisconsin Department of Justice – Office of Crime Victim Services*

## **Victim Resource Center**

### **Service Referral and Information**

- Referrals to local service providers
- Information on victims' rights and the criminal justice system

### **Crime Victim Rights Compliance**

- Advocacy, problem-solving and mediation regarding victims' rights complaints within the justice system
- Technical assistance and training to criminal justice professionals about rights and services

### **Victim/Witness Services**

- Victim/Witness assistance in cases the Attorney General's Office is prosecuting or when no other county victim/witness services are available
  - Notice to victims about felony appeals in cases handled by the Department of Justice
- Find publications, laws and statutes, an online directory of service providers and in-depth information about victims' rights on our website.

## **Crime Victim Compensation**

### **Reimbursement of Crime Related Costs**

- Reimbursement, subject to statutory guidelines, to eligible victims for some expenses related to the crime
  - Reimbursement to service providers for eligible services provided to victims
  - Training and technical assistance to programs that assist victims who file for crime victim compensation
- Find more information including claims forms and program guidelines on our website.

## **Victim/Witness Assistance**

### **Technical Assistance to Counties**

- Regional meetings and updates to support the work of victim/witness staff employed in county victim/witness programs throughout the state
  - Problem-solving and technical assistance to county victim/witness staff
  - Reimbursement of a portion of county expenses related to local county victim/witness programs
- Find procedures, forms and statutes related to the Victim/Witness Assistance Program on our website.

## **Grants Administration**

### **Sexual Assault Victim Services Grant**

- The Sexual Assault Victim Services (SAVS) grant funds programs that provide advocacy and counseling services, 24-hour crisis telephone service, community education and prevention.

### **Victims of Crime Act Grant**

- The Victims of Crime Act (VOCA) grant funds programs that provide direct services to innocent victims of violent crime, including safety planning, community service referrals, counseling, crisis intervention and legal advocacy.

### **Children's Justice Act Grant**

- The Children's Justice Act (CJA) grant funds statewide and local projects that seek to improve the investigation and prosecution of child abuse and neglect.
- Find grant guidelines, procedures, applications and publications about grants administered by OCVS on our website.

**Visit us online:**

**[www.doj.state.wi.us/cvs](http://www.doj.state.wi.us/cvs)**